

HELLASFON

Ιδομενέος 26, Ηράκλειο, Κρήτης, Τ.Κ. 71202, Τηλ. (2811) 300-307, Φαξ (2811) 300-308, www.hellasfon.gr, www.hellasfon.com

Hellasfon is a licensed telecommunications operator in Greece offering wholesale and retail services since 1999. In 2010 we were recognized as the only company in Greece that had NO COMPLAINTS recorded by any customers at EETT, and for this we were focused in the national newspaper PROTO THEMA as the Big Business story.

Hellasfon is committed to providing innovative carrier grade Class 5 solutions and services to its customers. In doing so we have created an infrastructure that utilizes the highest market standards. Our network is comprised of direct routes and multiple tier1 providers providing redundancy and high call completion.

We spare no expense to offering the best services and platforms to our customers. All the platforms we use for our services have been tested worldwide by the biggest carriers and have received international awards for the quality of service and security they provide.



Due to our strategic alliances with leading providers, we are able to offer the latest innovative CLASS 5 solutions and technology. With the award winning platforms, we are using, coupled with leading hosting partners, we are able to enforce the highest standards making sure that our infrastructure and services comply with all international standards and best practices. This dedication to quality and security serves to increase the trust between Hellasfon, its customers and partners.

We spare no expense when it comes to security and quality of service. It is for this reason that we carefully select our hosting and development partners for our platforms and services.

Our network is behind the hosted certified protection our infrastructure partners provide us.

PCI DSS Certification This certification enables customers to benefit from an infrastructure that conforms to the PCI SSC (PCI Standard Security Council) standards for the storing and processing of payment card data

ISO/IEC 27001 certification - This norm certifies that the required security measures and management procedures are in place

SOC 1 Type II and SOC 2 Type II certifications These international norms certify that our hosting partner has been set up with the required internal procedures for managing information system security

STAR self-assessment - Cloud Security Alliance This initiative informs customers that our cloud computing services are compliant with the CSA's best practices. It also details the controls that our hosting partner has implemented to ensure that information systems remain secure.